

CASE STUDY**Northeastern
University****CHALLENGES**

- 40,000+ UNIQUE IDENTITY PROFILES
- MULTIPLE IDP SOURCES
- LIMITED SECURITY AND IT RESOURCES
- REDUCE FRICTION WITHIN END USER POPULATION

RESULTS

- POC TOOK MINUTES INSTEAD OF DAYS
- ENABLES LESS-SEASONED SECURITY RESOURCES TO BE MORE EFFECTIVE
- REDUCED FRICTION WHEN TROUBLESHOOTING END-USER ISSUES
- HIGH FIDELITY ALERTS, LOW FALSE POSITIVES

SOLUTION

Using the Oort platform Northeastern was able to understand its entire identity population in minutes. This visibility enabled more efficiency across their security operations team regardless of the level of technical knowledge. Additionally the use of Oort supported an important Multi-Factor initiative and enabled their team to validate compliance.

Universities are very large and distributed organizations that operate more like small cities, with everything from parking lots to amphitheaters, labs, residential buildings and more. This creates a unique attack landscape from an identity perspective and often includes a diverse set of challenges.

“We can’t waste time chasing down things that are imaginary, we need real alerts that point to real issues. We really appreciate how Oort cut to what matters and gets us what we need to know.”

Higher education supports a diverse set of end users, whether it be students, faculty, researchers or traditional employees. This broad set of access requirements can often create more complexity for Security and IT teams to support.



ONE OF THE QUICK ADVANTAGES OF OORT WAS TIME TO SET IT UP. IT TOOK 60-90 MINUTES OF CONNECTING TO PRIMARY IDENTITY SOURCES AND AUTHENTICATION SYSTEMS. IT IS REALLY NICE WHEN A PROOF OF CONCEPT TAKES MINUTES INSTEAD OF DAYS.

THE NICE THING ABOUT OORT IS THAT YOU'RE LITERALLY JUST CLICKING ON DATA FIELDS- ANYONE WHO CAN USE A SPREADSHEET CAN USE OORT. EVEN SOME OF OUR NONTECHNICAL FOLKS CAN UNDERSTAND OUR IDENTITY ENVIRONMENT. IT'S BECOME MORE THAN JUST A SECURITY OR IDENTITY ACCESS TOOL.



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